

# RGPSA TMS Portal User Guide



Welcome to the Rural Generalist Program South Australia (RGPSA) Training Management System (TMS) Portal. This manual will help you navigate and use the portal for submitting and managing grant applications and related documents.



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# Contact and Support:

If you require further assistance or have questions, please get in touch with the Rural Generalist Coordination Unit via email: <a href="mailto:Health.SARuralGeneralistTraining@sa.gov.au">Health.SARuralGeneralistTraining@sa.gov.au</a>



# 1. Login and authentication

The RGPSA TMS Portal can be accessed via the RGPSA website:

https://www.ruralgeneralist.sa.gov.au/rgpsa-tms-portal

When accessing the RGPSA Portal, users will be automatically redirected to the Australian Government Digital ID System, where they can use a Digital ID, such as myID (formerly myGovID), to log in to the RGPSA Portal. Digital ID is a secure, convenient and voluntary way to verify and reuse your ID online.

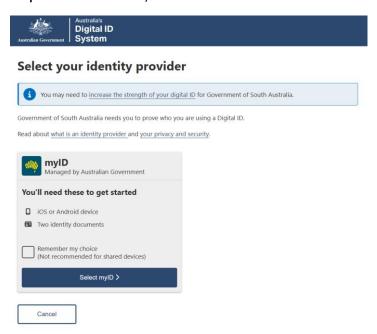
Step 1: When you first access the portal you will be redirected to the Digital ID System.

You will first see a loading screen that states:

# You're being redirected to identity.gov.au

This indicates that your request is being routed to the Digital ID System.

Step 2: Select Identity Provider



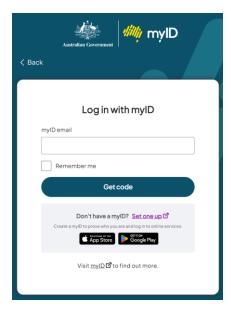
Once the redirection is complete, you will arrive at the **Digital ID System – Identity Provider Selection** page.

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### To proceed:

- Select a Digital ID option, such as **myID** (shown in the screenshot).
- You will need:
  - A smart device (iOS or Android)
  - A personal email address
  - o Two identity documents (e.g., driver's licence, passport).



If you do not already have **myID**, download the app to your smart device and complete the setup before entering your personal email address into the screen above.

Visit <u>Australia's Digital ID System</u> or https://www.myid.gov.au/how-set-myid for specific information about how to create, set up and use your Digital ID.

After you enter the code provided on the screen into your myID app, the screen will refresh and successfully log you in. You will then be asked to consent to share the personal details from your Digital ID with the South Australian Government, before being redirected to the RGPSA Portal.

# 2. Sign Up Form – User Type Selection

After successfully authenticating with a Digital ID such as myID, new users accessing the RGPSA Portal for the first time will be prompted to complete a **Sign Up Form**. This step is essential for setting up your user profile within the system.



### Purpose of the Form

The Sign Up Form helps the RGPSA team determine your role within the system and configure your access accordingly. You must complete this form before applying for grants or using other portal services.

#### Who is the Portal For?

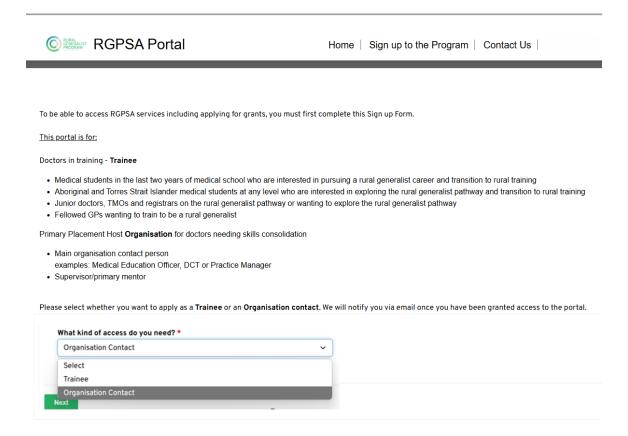
The portal supports the following user types:

Doctors in Training - Trainee

- Medical students in their final two years of study who are interested in rural generalist training.
- Aboriginal and Torres Strait Islander medical students exploring the rural generalist pathway.
- Junior doctors, TMOs, and registrars on or exploring the rural generalist pathway.
- GPs seeking to become rural generalists.

Primary Placement Host - Organisation Contact

• Medical Education Officers, Directors of Clinical Training (DCTs), Practice Managers, or supervisors involved in skills consolidation training placements.



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Step-by-Step: Completing the User Type Selection

## 1. What kind of access do you need?

You will be presented with a dropdown menu asking what kind of access you require:

- o Trainee
- Organisation Contact
- 2. **Make your selection** based on your role.
  - Select Trainee if you are applying for a grant or training as a medical professional.
  - Select Organisation Contact if you are coordinating placements or supporting training programs.
- 3. Click **Next** to proceed with the form relevant to your selected user type.

Your access to the portal will be reviewed, and you will be notified via email once it has been granted.

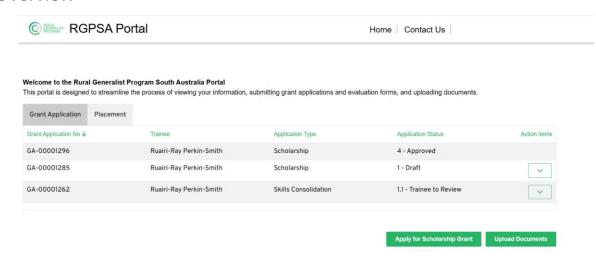
# 3. Portal Overview

- Once you've received notification confirming that your access has been granted, you can return to the RGPSA Portal and log in.
- Upon successful login, the **Grant Application** section will be displayed by default.
- The RGPSA Portal is designed to streamline the following tasks:
  - Update contact information
  - Grant applications including:
    - Submitting new applications
    - Viewing the status of grant applications
    - o Providing feedback for evaluation
    - Uploading required documents including:
      - receipts and reimbursement claim forms
      - evidence of course attendance/completion
  - Placements (trainees only): view placement details and confirm if they are
    accurate. This is especially important for management of the training pipeline
    (understanding what training is occurring where and when) contributing to
    workforce planning and enables the RGPSA to meet its Commonwealth
    Government training data obligations.



# 4. For Trainee

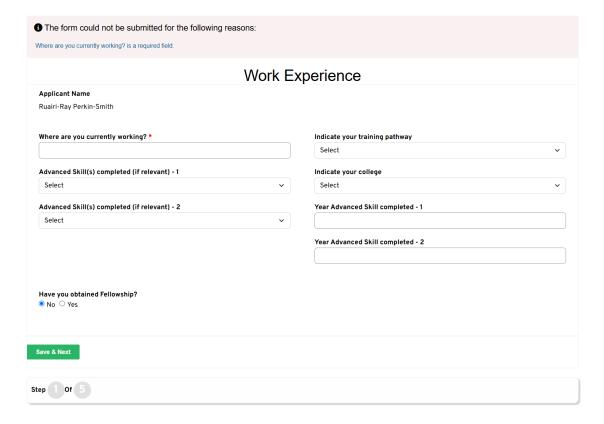
# Overview



- Once a Trainee has completed the sign-up process and received approval to access
  the RGPSA Portal, they will be directed to the Grant Application list. This is the
  default landing page for all trainee users.
- This page is designed to help trainees manage their grant-related activities in a clear and streamlined way. It provides a summary view of both current and past applications, including key status updates and available actions.
- Trainees can:
  - Create a new Scholarship application
  - Upload supporting documents directly to their account
- After an application has been submitted, it can no longer be edited by the user. If further information is needed, the RGPSA team will contact the user directly via email. In some cases, the application status may be reverted to **Draft**, allowing the user to make any required updates.
- If the user is listed as the trainee on a **Skills Consolidation grant** application, a **Training Plan** will be generated. The trainee will then be required to review the plan and either **confirm** or **reject** it.
- When a Skills Consolidation grant funded placement completes, an evaluation request will be automatically generated for the trainee. The trainee will be notified via email and will be able to submit their evaluation and feedback through the portal.

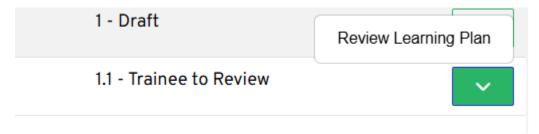


# Scholarship Application



- This screen represents Step 1 of 5 in the multi-step Scholarship Application process within the RGPSA Portal. Each step gathers essential information needed to assess and process your application.
- Some fields are **required** and must be completed before moving forward. Required fields will be marked with a red asterisk (\*).
- If required information is missing, a validation error will appear at the top of the page (as shown in the screenshot). You must resolve these errors before continuing.

# Rural Procedural Consolidation Term Trainee Learning Plan



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- If the user is nominated as the **Trainee** for a **Skill Consolidation** application, a **Training Plan** will be generated and made available for their review.
  - The training plan consists of two sections:
    - The **top section** is read-only and includes the training details and duration, as defined by the hosting organisation.
    - The **bottom section** must be completed by the trainee, capturing their own input and reflections in relation to the training.
- Once the trainee completes and saves their portion of the plan, they will be redirected to a summary view of the training plan.
- From this summary screen, the trainee must either:
  - Confirm the training plan, indicating acceptance; or
  - Reject the training plan, if they do not agree with the outlined terms.



# Please review the learning plan details and provide your consent at the bottom of the page.

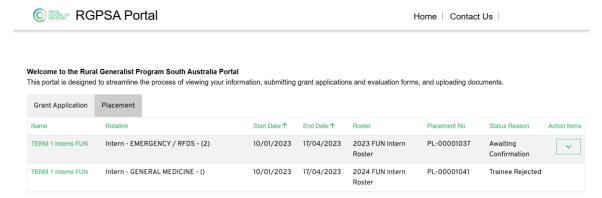
| Duration of position - start date   | Duration of position - end date  |
|---|--|
| 24/02/2025  | 25/03/2025   |
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| Please describe how you will be mentoring the trainee an  | d how you intend to transition them to fully independent practice within the time frame of the post?   |
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# **Evaluation and Feedback**

# **Review Placement Details**

When a **placement period** is created for a user, it will appear under the **Placement** tab within the RGPSA Portal. This section allows trainees to view all current and past placement periods assigned to them.



#### Placement Status and Actions

- When a new placement period is created, it will be listed with the status Awaiting Confirmation.
- The user will see an **action button** next to the placement entry, allowing them to **view details** of the placement.



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- The placement details include:
  - o Training roster name which includes the year and training level
  - o Rotation information
  - o Trainee name
  - o Start and end dates
  - Associated grant application (if any)

# Responding to a Placement

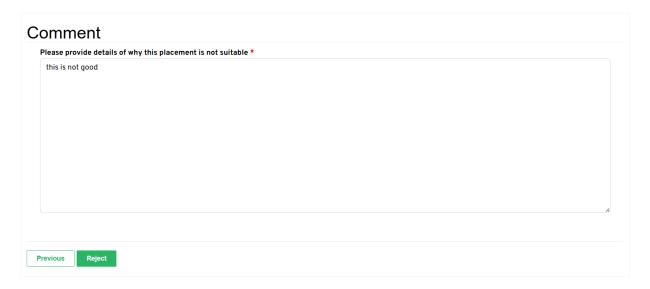
After reviewing the details, the trainee has two options:

#### Confirm:

If the trainee accepts the placement, they can click the **Confirm** button. The placement status will then update to **Trainee Confirmed**.

## • Reject:

If the trainee chooses to reject the placement, they will be prompted to provide a **reason** in the comments section before the rejection can be submitted. Once rejected the placement status will change to **Trainee rejected** and an automated email will be sent to the RGPSA team to review.





# 5. For Organisation Contact

## Overview

Organisation Contacts are responsible for initiating **Skill Consolidation** applications. Please review the **RPCT (Rural Procedural Consolidation Training)** grant guidelines prior to starting an application.

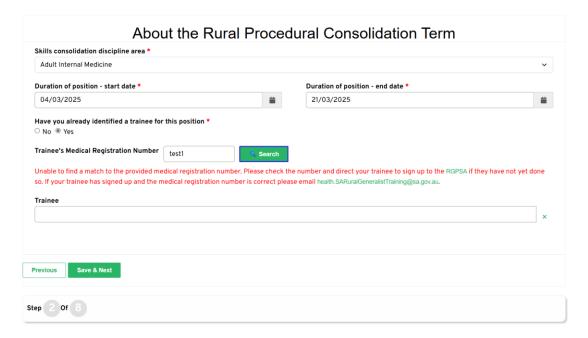
#### **RPCT Grant Guidelines**

# Rural Procedural Consolidation Term Applications

Step 1: Each application must specify:

- A defined discipline area for the skill consolidation, and
- The **duration** of the proposed training period.

## Step 2: Trainee Identification



During Step 2, if a trainee has already been identified:

- The Organisation Contact can search for the trainee using their medical registration number.
- If the provided medical registration number cannot be matched to an existing trainee in the system, the system will display a prompt advising that the trainee does not exist in the system. You will then need to ask the trainee to sign up to the RGPSA via the portal before you can add them and continue with the application.

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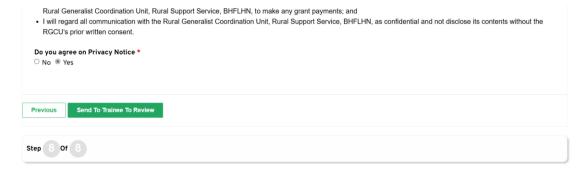
 Once a trainee is successfully identified, the applicant (Organisation Contact) must enter the RPCT (Rural Procedural Consolidation Training) placement details.

If a trainee has **not yet been identified**, the applicant will have the option to **request assistance from RGPSA** with the recruitment process.

Step 3: Additional Application Requirements

As part of the Skill Consolidation application, the Organisation Contact must also:

- Provide a detailed **training plan** tailored to the identified or prospective trainee.
- Enter site details and ensure that accreditation information is included.
- Provide community need justification.
- Supply a detailed **funding breakdown**, specifying:
  - o The **amount requested** for each item of expenditure.
  - o Any **in-kind contributions** associated with each expenditure item.



Once all required information has been entered, the application will be sent to the **nominated trainee** for review. An email notification will be automatically sent to the identified trainee.

**Step 4:** The trainee can then log into the account with the RGPSA Portal to provide their input into the training plan and then **either confirm or reject the training plan**:

- If the trainee **confirms** the training plan, the application status will be updated to **Submitted** and forwarded to the RGPSA team for formal review.
- If the trainee **rejects** the training plan, the applicant (organisational contact) will be notified via email. The application will then revert to **Draft** status. In this case, the applicant must contact the trainee to resolve any issues and update the training plan as needed before resubmitting it again for trainee review repeating Step 4.

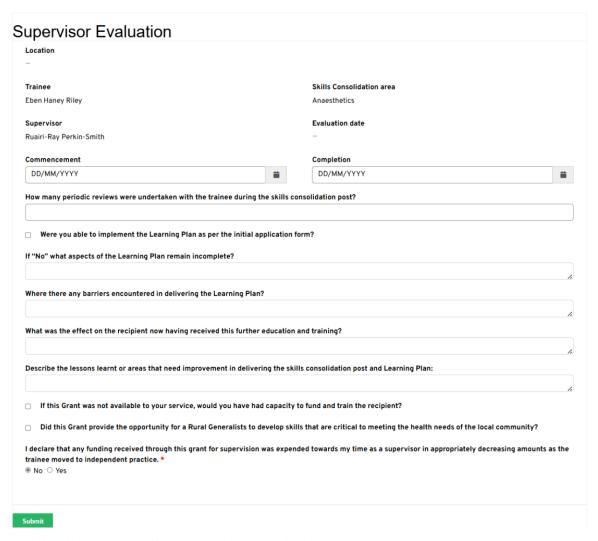


# **Evaluation and Feedback**

At the completion of a Rural Procedural Consolidation Term (skills consolidation) training placement an automatically generated evaluation and feedback questionnaire is generated. When this evaluation request is created for the user, they will receive an email. Users can log into the portal to provide their evaluation and feedback for the application.

## Step 1: Using the Evaluation Form

The evaluation form is designed to collect feedback from the organisation (particularly the main mentor/supervisor) about how the trainee's skills consolidation placement went. The form includes a combination of drop-down selections, text fields, and yes/no questions.



Complete all sections in the form and then submit.

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